



VIA US MAIL

June 26, 2012

Received & Inspected

JUL 05 2012

FCC Mail Room

Office of the FCC Secretary
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

**RE: Annual Reporting Requirements and Certifications pursuant to § 54.313(a)(2)-(6)
and WC Docket No. 10-90**

Dear Ms. Dortch,

On behalf of Fulton Telephone Company, Inc., Mound Bayou Telephone & Communications, Inc., and Bruce Telephone Company, Inc., Fail, Inc., their parent company, is filing Annual Reporting Requirements Reports and Certifications pursuant to § 54.313(a)(2)-(6).

Sincerely,

A handwritten signature in blue ink that reads "Rick Bennett". The signature is written in a cursive style with a large "R" and a long horizontal stroke at the end.

Rick Bennett, Manager of Business Development
Fail, Inc.
rbennett@nexband.com

No. of Copies rec'd 0
List ABOVE

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

☒ My company was not required to collect this information in 2011.

☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

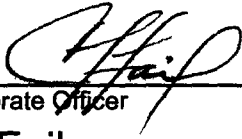
I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Fulton Telephone Company, Inc.	Mississippi	280455
Bruce Telephone Company, Inc.	Mississippi	220354
Mound Bayou Telephone & Communications, Inc.	Mississippi	280462

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



[Signature of Corporate Officer]

Charles F. Fail

[Printed Name of Corporate Officer]

President / CEO

[Title of Corporate Officer]

Date:

6-26-2012

Carrier's Name Fail, Inc.

Carrier's Address 12 N. Third Street, Bay Springs, MS 39422

Carrier's Telephone Number (601) 764-3463

ATTACHMENT A

**FULTON TELEPHONE COMPANY
REPORT YEAR 2011
SERVICE QUALITY MEASUREMENT REPORT INPUT SHEET**

MEASUREMENT DESCRIPTION	Out-of Service (OOS) Trouble Reports	Customer Appointments Met	Regular Service Installations < 5 Days	Regular Service Installations < 10 Days
OBJECTIVE	82.5%	82.5%	90%	99%
JANUARY	91.1%	100.0%	98.7%	98.7%
FEBRUARY	91.5%	100.0%	95.0%	100.0%
MARCH	90.9%	100.0%	93.8%	100.0%
1ST QTR	91.2%	100.0%	95.5%	99.7%
APRIL	92.6%	100.0%	93.7%	98.4%
MAY	89.6%	100.0%	94.7%	100.0%
JUNE	79.7%	100.0%	92.7%	100.0%
2ND QTR	87.6%	100.0%	93.6%	99.5%
JULY	87.9%	100.0%	97.8%	100.0%
AUGUST	88.4%	100.0%	96.3%	100.0%
SEPTEMBER	89.8%	100.0%	100.0%	100.0%
3RD QTR	87.9%	100.0%	98.3%	100.0%
OCTOBER	91.5%	100.0%	98.7%	100.0%
NOVEMBER	89.6%	100.0%	100.0%	100.0%
DECEMBER	97.1%	100.0%	100.0%	100.0%
4TH QTR	92.7%	100.0%	99.6%	100.0%
AVERAGE MEASUREMENTS	89.9%	100.0%	96.8%	99.7%
NOTE: DAYS are Work Days excludes Saturday, Sundays and Holidays				
NOTICE				
Not for disclosure outside ILEC or any of its subsidiaries except under written agreement				

ATTACHMENT A

**MOUND BAYOU TELEPHONE COMPANY
REPORT YEAR 2011
SERVICE QUALITY MEASUREMENT REPORT INPUT SHEET**

MEASUREMENT DESCRIPTION	Out-of Service (OOS) Trouble Reports	Customer Appointments Met	Regular Service Installations < 5 Days	Regular Service Installations < 10 Days
OBJECTIVE	82.5%	82.5%	90%	99%
JANUARY	90.9%	100.0%	88.9%	100.0%
FEBRUARY	98.1%	100.0%	100.0%	100.0%
MARCH	94.7%	100.0%	100.0%	100.0%
1ST QTR	94.6%	100.0%	96.3%	100.0%
APRIL	72.2%	100.0%	100.0%	100.0%
MAY	86.8%	100.0%	100.0%	100.0%
JUNE	94.9%	100.0%	100.0%	100.0%
2ND QTR	87.4%	100.0%	100.0%	100.0%
JULY	89.7%	100.0%	88.9%	100.0%
AUGUST	90.3%	100.0%	90.0%	100.0%
SEPTEMBER	91.3%	100.0%	83.3%	100.0%
3RD QTR	89.7%	100.0%	87.4%	100.0%
OCTOBER	96.0%	100.0%	95.8%	100.0%
NOVEMBER	94.1%	100.0%	100.0%	100.0%
DECEMBER	85.7%	100.0%	100.0%	100.0%
4TH QTR	91.9%	100.0%	98.6%	100.0%
AVERAGE MEASUREMENTS	90.6%	100.0%	95.6%	100.0%
NOTE: DAYS are Work Days excludes Saturday, Sundays and Holidays				
NOTICE				
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ATTACHMENT A

**BRUCE TELEPHONE COMPANY
REPORT YEAR 2011
SERVICE QUALITY MEASUREMENT REPORT INPUT SHEET**

MEASUREMENT DESCRIPTION	Out-of Service (OOS) Trouble Reports	Customer Appointments Met	Regular Service Installations < 5 Days	Regular Service Installations < 10 Days
OBJECTIVE	82.5%	82.5%	90%	99%
JANUARY	97.4%	100.0%	100.0%	100.0%
FEBRUARY	91.7%	100.0%	94.7%	94.7%
MARCH	90.0%	100.0%	96.0%	100.0%
1ST QTR	92.1%	100.0%	96.9%	98.2%
APRIL	90.5%	100.0%	100.0%	100.0%
MAY	88.4%	100.0%	95.5%	100.0%
JUNE	84.3%	100.0%	58.3%	75.0%
2ND QTR	87.8%	100.0%	84.6%	91.7%
JULY	96.8%	100.0%	93.8%	100.0%
AUGUST	91.9%	100.0%	96.9%	100.0%
SEPTEMBER	90.9%	100.0%	100.0%	100.0%
3RD QTR	91.3%	100.0%	96.3%	100.0%
OCTOBER	87.5%	100.0%	91.3%	100.0%
NOVEMBER	90.9%	100.0%	76.5%	100.0%
DECEMBER	83.7%	100.0%	100.0%	100.0%
4TH QTR	87.4%	100.0%	91.3%	100.0%
AVERAGE MEASUREMENTS	89.7%	100.0%	92.2%	97.5%
NOTE: DAYS are Work Days excludes Saturday, Sundays and Holidays				
NOTICE				
Not for disclosure outside ILEC or any of its subsidiaries except under written agreement				